



SCHWEITZER ENGINEERING LABORATORIES

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17 Nov. 2003

To: Comisión Federal de Electricidad
Subject: Reliability Information Request

I'm writing to respond to your request for reliability information on SEL relays.

The table below shows our **observed** failure experience for the referenced products. These observed figures are based on relays returned by customers to SEL for repair service and verified failed at SEL. Because of our 10-year warranty, we are able to maintain accurate measurements of removal experience.

Product Type	Mean Time Between Failure, years	Average Annual Failure Rate	Failures per 100 products installed per year
All Relay Products	290	0.34%	.34

Please advise if you have any further questions.

Sincerely,

Ronald A. Schwartz
Vice President of Quality
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